



**DISTRICTS MUTUAL INSURANCE  
& RISK MANAGEMENT SERVICES**  
| Collaborators in Risk Management |

# THE Incident REPORT

a publication of Districts Mutual Insurance and Risk Management Services  
Collaborators in Risk Management

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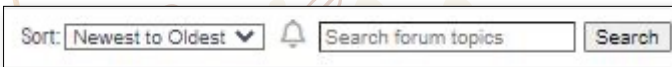
## Better than Facebook

By Suzette Harrell, DMI Administrative Assistant

As the summer winds down, activities continue to move at a steady pace both for the Wisconsin Technical Colleges and the DMI staff. DMI relaunched its website on July 1 to provide long term efficiency of the site. Resources and information continue to be posted weekly. You may have noticed the last time you were on the My College page that there are some new categories, some combined categories, and a few deleted categories from the previous hosted site. Out-of-date information was removed and is being replaced with more current information.

We are happy to advise the Forum (or Community Posting) area is functional. Have you subscribed to your topical area of expertise, so you receive emails when new questions are asked or responded to? It is easy to do. For instance, if you want to receive emails on EHS topics, you will click on the Forums tab located in the black toolbar running horizontally at the top of the page. Once there, click on the teal colored category title "EHS Topics." An EHS Topics page will open. To be notified of new postings or topics as they are entered, click on the bell image found between the Sort box and Search box.

The bell will turn gray when the notification feature is turned



on. If not turned on the bell color stays white. You will also find on this page all topics that have been posted. If there is a topic you want to read, click on the topic title. If you want to add your own comments in a reply, click "Reply" tab found in the lower right corner of the page. If you want to receive an email notification when someone else responds to this topic, once again, click on the bell image found in the lower right corner of the page and turn it gray. That is all there is to it.

The forum feature is a collaborative tool just for the Wisconsin Technical Colleges. Maybe a Wisconsin Technical College colleague has a policy they are trying to create or find. Maybe you are wondering about the types of training other colleges are conducting for the department. Ask on the forum. The tool gets better as more people use it. And you may find you don't need to re-create a resource.

If assistance with the Forum or any other area of DMI's website is needed, do not hesitate to reach out. Let me assist in finding a document, video or resource, advising on using the forum features, and much more. Check it out.

## UPCOMING EVENTS

### DMI Board of Directors Meeting

Thursday, October 20 - 9:00 am start  
Meeting to be held in the "Middleton Room"  
Hilton Garden Inn West Madison/Middleton - Middleton, WI

### Combined EHS/CS/Risk Managers Meeting

Friday, October 21 - 9:00 am start  
Meeting to be held in "Garden Room C"  
Hilton Garden Inn West Madison/Middleton - Middleton, WI



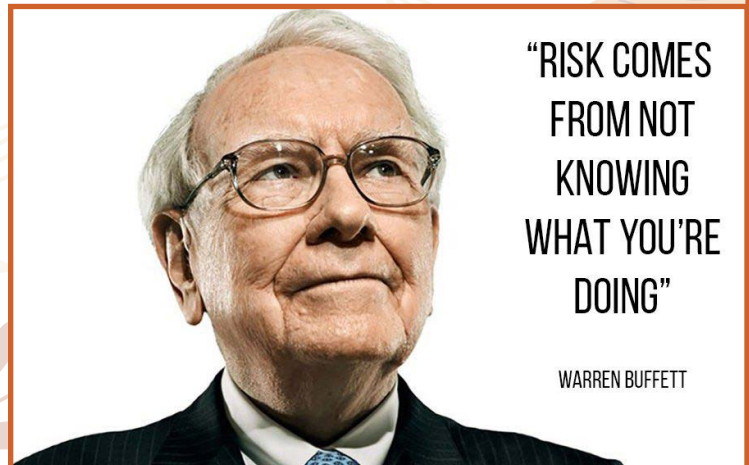
### October Quarterly Meeting

The October quarterly meetings are being hosted at the lovely Hilton

Garden Inn Madison West/Middleton located at 1801 Deming Way, Middleton, WI 53562 in the Greenway Station Mall. DMI has secured a block of discounted/State rate rooms for meeting attendees wishing to stay one or two nights. The cut-off date to book a room at the state rate is **October 3, 2022!**

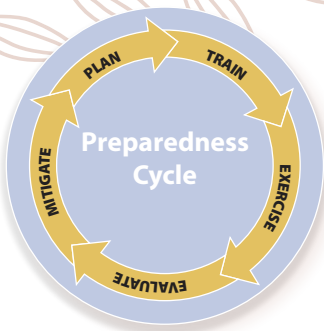
You may book your room **Online** through this link: [Click for Online Booking with Discounted DMI Block of Rooms Rate.](#) Once you are on the Hilton Garden Inn website, click on the "Edit Stay" tab and identify the nights you plan to stay. Click "Update". Beneath the picture of the bed, click on the link: "Quick Book" to be taken to the payment area of Hilton Garden Inn's website. After entering payment information, scroll to the bottom of the page and click on the "Book Reservation" link.

Or book a room via **Phone:** Call **1-608-831-2220** and provide the attendant with the dates of your stay and advise you are with the Districts Mutual Insurance (DMI) Group.



"RISK COMES FROM NOT KNOWING WHAT YOU'RE DOING"

WARREN BUFFETT



# Don't Accept Excuses

Written by: Joe DesPlaines –  
DMI Business Continuity/Crisis  
Response Consultant

As I have worked with the Wisconsin Technical Colleges on Business Continuity and Crisis Response Planning over the past 8 years, I have heard many excuses for procrastinating that hinder the colleges from moving forward with important measures. At times these excuses come from coworkers, people wearing too many hats and sometimes even from leaders who don't recognize the value. It is very frustrating for those trying to make impactful, positive changes.



What I have discovered is that the “excuses” fall into 4 basic categories that I am summarizing here in the hope that we can manage this behavior and focus on this important task.

## 1. It will never happen here!

Classic denial and magical thinking. As much as we would like to, we can't wish emergencies away. And, as we have seen reported, serious crises can occur on

*Click here to read entire article...*

# Best Practices for Emergency Preparedness: 3 Rules for a Well Rounded Contingency Plan

Written by Alexis Agredo, 25 JANUARY 2022

Guidelines on how to ensure effective emergency preparedness through an all-encompassing plan.

## 1. The more, the mightier: Develop your emergency management plan with input from every department.

Logically, the more you can foresee in planning, the more effective your contingency plan will be in practice. As such, emergency preparedness is not a one-person (or one-team) job. For an exhaustive contingency plan, you need to include as many departments as possible. Traditionally, an organization's emergency management function is charged with creating the framework for reducing vulnerability to hazards and workplace accidents and coping with disasters. If this process doesn't include perspectives from the full spectrum of stakeholders, it results in not only an incomplete understanding of risk but incoherent response measures.

Fill in the gaps and find the blind spots that threaten

*Click here to read entire article...*

# DMI Presents... Topical Snapshots



## “Rooftop Fall Protection - Top 2”

presented by  
Willie Henning, DMI EHS  
Consultant

To view the video click here.

Willie advises on the top two College rooftop fall hazards employees are exposed to when working on a facility roof and his recommendations for mitigating the risks. Check it out!

Snapshot(s) are viewable anytime through the DMI website, password access required. Contact this office if access help is required.

### SIMPLIFYING CYBER RISK

EMPOWERING THE ENTIRE CYBER RISK ECOSYSTEM

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Powered By NetDiligence®

# eRiskHub®

DMI colleges now have access to the eRiskHub® portal!

As a DMI member college, you now have complimentary access to the DMI eRiskHub® portal! The eRiskHub® is a powerful portal containing tools, resources, training, best practices, and more, to help you and your staff defend against modern-day cyber threats.

Access to the eRiskHub® is available to **ALL staff** and is not limited to those currently registered through the DMI website. Please share this email with any college staff member who could benefit from cybersecurity awareness training.

**To access, please visit [eRiskHub.com/DMI](http://eRiskHub.com/DMI) and use access code 14233 to register.**

Once registered, we recommend reviewing the [Security Training](#) section and viewing the videos on the [Ransomware Resources](#) page.

Please reach out to Suzette Harrell with questions or issues accessing the eRiskHub®.

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