

### SPEAKER BIOGRAPHIES



**Bob Schneider, Sr. Business Development Specialist Milwaukee Region**  
*UnitedHeartland*

Robert is a senior business development consultant in the Milwaukee region. He joined United Heartland in November 2013 as a senior underwriter. He has 20-plus years in the insurance industry with experience in workers' compensation underwriting, contract surety and package underwriting. This also includes several years working with a broker as a producer for commercial lines and surety. Robert has extensive experience working with manufacturers and contractors. Robert earned a bachelor's degree in marketing from University of Wisconsin - Oshkosh. He also has earned his Certified Insurance Counselor (CIC) and Chartered Property Casualty Underwriter (CPCU) designations.

**Cap Baxter, Hazardous Materials / Safety Training Instructor**  
*Lakeshore College*

Cap Baxter is a full time Hazardous Materials / Safety Training instructor at Lakeshore College in Cleveland, WI. He has over 25 years of experience with Safety in the Workplace, across many industries. He has worked as a safety coordinator to ensure a specialized Sheboygan County manufacturer, was compliant with their new hire safety training, recurring trainings, hazardous communications, emergency action plans, chemical management, flammable materials, job hazard analysis, respirator training, safety data sheets, and powered industrial vehicles training as well as OSHA recordkeeping. In addition, he has over a decade of experience in fire protection equipment sales and service.



**Collett Mitchell, Risk and Safety Technical Lead**  
*UnitedHeartland*

Collett joined the organization in 2008. Previously, she worked as a registered nurse (RN) for 10 years, focusing on employee health and safety. She has held many roles in occupational health, nurse education and infection control, including RN lead of a community-based residential facility, bloodborne pathogens counselor, employee health nurse and CPR instructor. Collett has worked in loss control in a variety of industries, ranging from casinos, cabinetry manufacturers, water and power plants, truck driving, hospitals and nursing homes. She is well-versed in safe patient/resident handling and provides training and consulting to staff and clients. Collett earned a bachelor's degree in nursing (BSN) from the University of Wisconsin-Green Bay and an RN license from Bellin College of Nursing. She has been a member of the Association of Safe Patient Handling Professionals (ASPHP) since 2013 and received her Certification in Safe Patient Handling Professional (CSPHP) in 2017.



**Craig McAllister**, Assistant Vice President of Risk Management  
*University of Miami*

He was previously at Cornell University in a similar role and has over 25 years of risk management experience in industry, healthcare and higher education. Craig's duties include providing strategic risk management direction for the University and advice, training, and consultation to the academic, administrative and healthcare units of the institution. Craig has oversight for the University's Enterprise Risk Management Program, the University Captive Insurance Company and the self-insured and purchased property and casualty, healthcare professional liability and workers compensation programs, including management of claims. Craig is a regular presenter at national conferences, he is the past president of the Upstate NY Chapter of RIMS, a board member of the Greater Miami Chapter of RIMS and served on the Board of URMIA from 2017 to 2025, including URMIA President for 2023-2024. Craig holds the CPCU, ARM, AIC, and AIS designations.



**Jeremy Gillespie**, Area VP, Regional Director, Cyber Liability Practice  
*Gallagher*

Mr. Gillespie is the Regional Director of the Cyber Liability Practice at Arthur J. Gallagher. He has seventeen years of experience placing and advising on cyber insurance and professional liability matters. He is responsible for management, business development, marketing and consulting activities for cyber insurance related products and services. These specifically include Network Security & Privacy Liability, Media Liability & Technology Errors & Omissions Liability. While leading a team dedicated to Cyber Insurance, Mr. Gillespie takes an active role in the following critical functions. Review and quantify exposures, Design risk transfer solutions to match exposures, Educate on the topic of network security and privacy exposures and risk management, Audit current insurance coverage to identify coverage gaps, Benchmark / risk models, and recommend experts and resources to assist in managing cyber risks:



**Jill Lemond**, Vice President of Education  
*Evolv Technology*

Jill Lemond is a proud leader on the Evolv Technology team. In the wake of a tragic school shooting in Michigan, Jill realized she wanted to impact change on a broader scale. Lemond joined Evolv because of their clear mission to keep weapons out of our schools. She now serves as Evolv Technology's Head of Education. She has more than 15 years of experience in education, having served over twelve years at Oxford Schools. Previous positions include ESL and International Programs Coordinator, Director of International Operations, and Assistant Superintendent of Safety & School Operations. Jill has extensive school safety training and certifications and holds a Bachelor of Arts in English/Language Arts Teacher Education and TESOL from Michigan State University, as well as an MBA from Capella University. She is an active member of the Bureau Consortium and an advisory council member of ZeroNow. Jill is dedicated to the mission of keeping our school communities safer. She strives to see the big picture while always returning the focus to students and learning. To best serve students, safety planning must be comprehensive and prioritize both physical security and emotional well-being. All stakeholders must be involved in the planning,

training, and implementation of school security efforts. Emergency preparedness is truly a matter of life and death and our families and staff deserve safe schools.

**Jeff Lynde**, Regional Director, Central Division, WC Claims,  
*UnitedHeartland*

Jeff has over 30 years of industry experience in worker's compensation, having worked at a national and regional multi-line carrier before joining AF Group in 2014. His responsibilities include a strategic and operational focus, overseeing multi-state worker's compensation claim teams. Jeff leads frontline and managerial staff with a goal of quality, accurate and timely execution while ensuring full compliance with regulatory and jurisdictional requirements. He owns a Bachelor of Science degree in Criminal Justice from University of Wisconsin – Oshkosh and carries the Associate in Claims (AIC) designation.

**Jessica Storm**, Account Executive – Crisis Response Expert  
*Empathia*

Jessica Storm has dedicated the past 13 years of her career to Empathia, where she began as a clinical counselor and quickly found her calling in crisis response. With a background in Community Counseling, Jessica has supported organizations through some of their most difficult moments-including plane crashes, active shooter incidents, suicides, stabbings, natural disasters, cyberattacks, and the global outbreak of COVID-19. Specializing in crisis call center operations, Jessica leads with compassion and urgency, ensuring people receive critical information and support when they need it most. She is especially passionate about helping universities and organizations prepare for and recover from crises, helping them find resilience and restore trust when it matters most. Her mission is simple: to meet people in their darkest hour and help them rise again.



**Joey Sylvester**, Area Sr. Vice President Cyber Practice Regional Lead,  
*Gallagher*

Joey focuses his time on bringing cyber risk management and risk transfer solutions to Gallagher clients across North America. His particular area of expertise is related to cyber emerging risks in critical infrastructure and delivering risk management advice and services to help support and bolster clients' cyber defenses. He is an Artificial Intelligence Governance Professional and has certifications in the NIST Cybersecurity Framework, using that expertise to support clients in assessing and improving overall cybersecurity maturity as well as using assessment results to improve results in the insurance market. Joey was named a Risk & Insurance Power Broker for Cyber in 2020 and again in 2022. He holds a Master's Degree in Industrial/Organizational Psychology and recently obtained a second Master's degree in Cybersecurity Risk and Strategy from New York University.





**Josh Vollendorf, Director of Compliance (ADA, Title VI, & Title IX Coordinator)**

***Gateway Technical College***

Josh Vollendorf serves as Director of Compliance and ADA/504 & Title IX Coordinator at Gateway Technical College, where he leads the Office for Equal Opportunity and Civil Rights. With nearly a decade of experience in civil rights investigations, Mr. Vollendorf navigates some of higher education's most complex terrain — determining where protected speech ends and policy violations begin, and helping institutions do the same with confidence and clarity.

A recognized voice on free speech in higher education, he has trained and consulted with colleges throughout the WTCS system, bringing both legal rigor and practical insight to issues that many institutions struggle to address. He co-founded and co-chairs the Wisconsin Technical College Compliance Collaborative, a statewide initiative that delivers compliance training and hosts an annual symposium for technical college professionals.

Before moving into compliance, Josh served as Gateway's Employee Learning Manager and spent nearly a decade in child protective services. He holds master's degrees in both Business/Human Relations and Education, and is currently completing his legal studies degree.

**Kelly Schumacher, CARE/Conduct Case Mgr./Title IX Deputy Coordinator**  
***Northeast WI Technical College***

Ms. Schumacher is the CARE and Conduct Case Manager at Northeast Wisconsin Technical College (NWTC), playing a key role in the NWTC CARE/Conduct Team. With experience in investigation, and adjudication, Ms. Schumacher also ensures that individuals involved in cases receive appropriate resources from both NWTC and the community. Additionally, she serves as the Title IX Deputy Coordinator, participating in cases as both an investigator and advisor. Ms. Schumacher's background includes 20 years in Disability Services at NWTC, where she worked as a licensed sign language interpreter, manager, and case manager for Health Sciences students.

**Kirk Pelikan, Partner**

***Michael Best***

Kirk's practice focuses on legal issues related to all aspects of the employment cycle, from hiring through termination and severance. Substantially experienced in both benefits and employment law, Kirk is well positioned to help clients respond to the opportunities, vulnerabilities and benefit ramifications of particular employment decisions. Kirk's focus includes developing and maintaining effective compliance strategies related to defined benefit plans, defined contribution plans, executive compensation and welfare benefit plans; counseling clients on Affordable Care Act (ACA), COBRA, and Health Insurance Portability and Accountability Act (HIPAA) compliance, advising clients on Family and Medical Leave Act (FMLA) and disability compliance, Helping clients maintain tax-qualified plan status, Representing clients in workplace issues involving workplace discrimination, return to work and accommodation, and advising clients on ERISA withdrawal liability.





**Michael Tschudy LWCR, CAWC, Manager - Claims**

*UnitedHeartland*

Michael Tschudy is a claim manager at United Heartland. He joined our team in May 2002 and has 30+ years of experience in the workers' compensation industry. Mike is a licensed workers' compensation representative and has previously held positions, such as: senior claim representative, claim specialist, claim consultant, and subrogation and litigation consultant. He has experience in the following jurisdictions: Wisconsin, Iowa, Minnesota, Illinois and Alabama.



**Philip Schaefer, Safety and Security Manager**

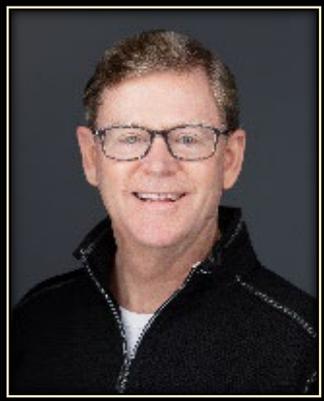
*Northeast WI Technical College*

Mr. Schaefer currently serves as the Manager of Safety, Security, and Risk Management at Northeast Wisconsin Technical College (NWTC). He is a key participant on the NWTC CARE / Conduct Team, providing expertise on initial response, safety and security concerns, and the adjudication process. He also serves on the NWTC Title IX team and has participated in cases as both an investigator and advisor. Additionally, he is the NWTC Clery Compliance Officer. Prior to his role at NWTC, Mr. Schaefer served as law enforcement officer, field training officer, educator, and criminal justice training coordinator.

**Stacie Kroll, Managing Director, Higher Education Practice**

*Gallagher, URMIA Board Member*

Stacie is an experienced higher education risk professional and a national resource to help you research and respond to the wide array of risk management challenges. She understands the value of establishing and maintaining vigorous and positive risk management solutions that result in personal risk management ownership. Stacie joined Gallagher in 2021 after serving as the Director of Compliance and Risk Management for Five Colleges, Incorporated, serving Amherst, Hampshire, Mount Holyoke and Smith College. She has also served as Chief Operating Officer and Executive Vice President of Five Colleges' captive insurance company. She has served in several leadership roles at URMIA including as a board member.



**Steven Stoeger-Moore, President/CEO,**  
*Districts Mutual Insurance & Risk Management Services*

Steven Stoeger-Moore has devoted thirty plus years to working in higher education; in a large public university setting; private college; and within the technical college system. Steven was instrumental in the formation of Districts Mutual Insurance (DMI), a municipal mutual insurance company, and has served as President and Chief Executive Officer since DMI's inception in 2004. Steven was the recipient of the 2023 All Stars Risk & Insurance Award. DMI supports the Wisconsin Technical Colleges in their local risk management efforts. As President, he has extensive interaction with college risk managers and senior administrators, actuaries, brokers, the reinsurance marketplace, and numerous third-party administrators. He is the architect of DMI's insurance programs/offerings and the visionary behind the numerous services provided to DMI technical college members. Steve's 20+ year leadership of DMI has resulted in \$22 million in premium savings for the Wisconsin Technical Colleges, as well as providing over \$11.3M in value-added services (not including the expert consultation). Steve served on several URMIA committees over the years. He has been a frequent presenter at the URMIA national conference and other Risk management forums.

Presenter biographies will continue to be added as they are received.