2024 Risk Mitigation Forum Session Descriptions

Wednesday Sessions – April 17th

"Hot Topics in Higher Education" | *Stacie Kroll, Gallagher*

Thursday Sessions – April 18th

"Overview of U.S. Secret Service National Threat Assessment Center Behavior-Based Approach to Preventing Targeted Violence" | *National Threat Assessment Center, US Secret Service*
This presentation will highlight the National Threat Assessment Center's foundational role in the field of behavioral threat assessment and targeted violence prevention. It will include an overview of NTAC's latest research on incidents of targeted violence in schools and communities, as well as the behaviors and life circumstances of those who conduct an attack. It will also describe the U.S. Secret Service behavioral threat assessment model, available resources, and our multidisciplinary approach to identify, assess, and intervene with individuals exhibiting concerning or threatening behaviors to reduce their risk of causing harm.

"Safeguarding Tomorrow: Ensuring Youth Protection in Higher Education" | *James Bourgeois, Presidium*
Youth protection in higher education is a paramount concern, as higher ed. institutions serve as hubs for young individuals transitioning into adulthood. This presentation delves into the critical aspects of safeguarding the well-being of minors within the higher learning environment. We will explore various dimensions of youth protection, including foundational policies and procedures, screening requirements, necessary training, and reporting procedures. This presentation aims to equip stakeholders in higher education with the knowledge, tools, and strategies necessary to create a safe environment for the staff, students, and youth to thrive and succeed. By prioritizing youth protection, we can foster a culture of trust, respect, and empowerment, laying the foundation for a brighter and more promising future for our communities.

"Chemical Management & Flammable Storage" | *Cap Baxter, Lakeshore Technical College*
This presentation will provide a basic introduction to the OSHA & NFPA standards & codes related to the topic. The importance of fire suppression / protection plans, EAP (emergency action plans), hazardous communication, safety data sheets, and bonding & grounding will be highlighted. Finally, a non-compliant case study situation will be touched upon. Q & A will be offered.

"The State of Cyber" | *Federal Bureau of Investigations (FBI)*

Collaboration in Risk Management

"Management Risk in College Student Populations with Mental Health Concerns" | *Jayme Bowman and Dan Squires, Fox Valley Technical College*

"Mental health concerns in college students is a critical issue facing those of us at Colleges and Universities who are charged with educating, developing, and keeping students safe. More students report struggling with a mental health concern within the last 12 months than in decades prior. Campuses are working to address student needs including housing instability, financial distress, and food insecurity. College Conduct, Campus Security, Student Services, and Instructional staff are faced with the difficult task of addressing behavior and triaging needs with limited resources on campus. Although many communities have quality community-based resources, the immediacy of the need and challenge to access timely services at the level of care needed create opportunities for us to reassess the role our College plays in assisting students to stabilize their mental health and meet their basic needs.

This session will look at the scope of the mental health crisis that our students, and our College at large, is facing. We will explore strategies Fox Valley Technical College employs to promote prevention and enhance wellness, intervene during mental health emergencies, and build mental health awareness and skills in the campus community. We will discuss systems in place to help create clarity, transparency, and consistency in how situations are addressed and documented. You will have an opportunity to reflect on your own College's systems and generate ideas to bring back to your campuses."

"Unlocking the Potential: Exploring University Risk Management and Insurance Association (URMIA) Resources" | *Julie Groves, URMIA and Stacy Kroll, Gallagher*

URMIA has a multitude of resources to help you navigate the increasingly complex risk landscape of higher education. This presentation will provide a comprehensive overview of URMIA's offerings, ranging from on-line resources, discussion groups and professional development opportunities; along with tips for using those resources. Learning Objectives: As a result of attending this presentation attendees will
• Be familiar with URMIA resources to include the URMIA Resource Guide, URMIA Library, Discussion Groups, Specialized Communities, and Community Conversations and understand how to access these resources.
• Be familiar with URMIA professional development opportunities to include conferences and webinars.

"The Ever-Changing Landscape of Cyber Risk" | Jeremy Gillespie, Gallagher

"How to Handle 1st Amendment Auditors on Campus" | *Joseph Olson, Michael Best*

"Worker Comp" | *Robert Schneider, Jeff Lynde, & Mike Tschudy, UnitedHeartland*

"AI in Risk Management" | *Joy Gänder, Gänder Consulting Group, LLC*
The use of artificial intelligence ("AI") in risk management remains an interesting and ever-changing concept. Its current applications (in underwriting and risk mitigation), and potential future uses are discussed, including implications for Wisconsin's technical colleges and individual personal insurance buyers.

"Disaster Recovery Crisis Center" | *Empathia and Brooke Bahr, DMI*

Collaboration in Risk Management

"College Perspective on Clery" | *John Flannery and Lisa Muchka, Madison Area Technical College*

"Safeguarding Tomorrow: Ensuring Youth Protection in Higher Education" | *James Bourgeois, Presidium*

Youth protection in higher education is a paramount concern, as higher ed. institutions serve as hubs for young individuals transitioning into adulthood. This presentation delves into the critical aspects of safeguarding the well-being of minors within the higher learning environment. We will explore various dimensions of youth protection, including foundational policies and procedures, screening requirements, necessary training, and reporting procedures. This presentation aims to equip stakeholders in higher education with the knowledge, tools, and strategies necessary to create a safe environment for the staff, students, and youth to thrive and succeed. By prioritizing youth protection, we can foster a culture of trust, respect, and empowerment, laying the foundation for a brighter and more promising future for our communities.

"De-escalation Training & Working with Difficult Populations on Campus" | *Raj Ramnarace, Western Technical College*

"Universal Waste/Recycling Programs from a DNR Perspective" | *Michael Ellenbecker, WI Dept. of Natural Resources*

Friday Sessions – April 19th

"Public Higher Education and the Ability to Get Ahead of Current Cyber Threats" | *David Chatfield, NetDiligence*

Contemporary cyber risks have become much faster paced - and more globally sourced - than in past years. Whether "Threat Actors" are seeking financial gains, inflicting reputational damage, scoring political points, or achieving some other targeted outcome, their ability to do so has been strengthened through enhanced technology, highly focused skills development, financial sponsors, and the ability to operate effectively from anywhere at any time. How can public higher education respond successfully to these capabilities, especially when constrained by public-sector resources? With situational awareness, dedication, efficient use of budget, and the help of well-placed risk/technology partners. We'll share our perspectives here, both through broad-based industry trends and our longstanding WTC/DMI/NetDiligence relationship.

"DMI Insurance" | *Steven Stoeger-Moore, Districts Mutual Insurance and Risk Management Services*

Review 07/01/2024-25 insurance renewals including challenges exclusions, limits, and coverages of the eight (8) DMI issued policies. It will address types and limits of coverage for Drone Use, Auto Liability, Workers' Comp., Buildings and Contents, Auto Damage, and Slips and Falls for example. Attendees are encouraged to bring their questions and "what if" scenarios for in depth discussion.

"Fall Prevention/Protection" | *James Lange, Fox Valley Technical College*

Collaboration in Risk Management

"Legal Issues in Higher Education | *Kirk Pelican and Luis Arroyo, Michael Best*
Kirk and Luis will be addressing variety of legal issues currently facing WTCS colleges, including updates on artificial intelligence (AI), remote work, comfort animals, and, if released, Title IX final regulations. The discussion will reference considerations for the College when addressing each.

"Challenges Facing Today's Higher Education Risk Managers" | *Julie Groves, Wake Forest University*
Risk Management has always had its challenges, but COVID left a whole host of new problems in its wake. This presentation will highlight some of the current issues facing higher ed risk professionals and offer some potential strategies to manage these situations.

Created 2/22/24 SRH