



DISTRICTS MUTUAL INSURANCE & RISK MANAGEMENT SERVICES | Collaborators in Risk Management |

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THE Incident REPORT

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Collaborators in Risk Management

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The DEC Page

Steven Stoeger-Moore, President

With the end of June DMI will conclude our 20th year of operation. Here's a question to ponder. "What has been the impact of the collaborative relationship DMI has fostered with the Wisconsin Technical Colleges?"

One measurement of the impact is the estimated premiums saved when DMI rates are compared with the commercial insurance marketplace. The estimated premium savings to date is valued at \$22M.

DMI provides a robust roster of services made available to the colleges at no expense. These value-added services support the colleges' risk mitigation efforts. At present the value of these services is calculated as \$9.8M.

The award winning DMI Risk Management Project Award (RMPA) program has distributed \$4.8M to date. These funds support the Colleges' local risk mitigation initiatives.

DMI has provided \$1.2M to the local WI Technical College Foundations. This unrestricted donation helps support the local Foundation efforts in each District.

In recognition of our 20th year of collaborating with the Colleges, DMI returned 20% of the original capital contributions for the startup of DMI. The total returned capital was \$1.6M.

The DMI team consists of subject matter experts, providing their consultant services at no cost to the Colleges. This consulting role brings thought leadership to the Colleges to support their local efforts and topical areas like environmental health and safety, campus security, emergency management, claims advocacy and risk management. Estimating the "market" value of the DMI consultants would equate to thousands of dollars should this expertise be acquired through the typical RFP process.

The true impact of DMI is not just measured by the estimated premiums saved when compared to the greater marketplace. The total impact includes all the other methods DMI has utilized to collaborate with the Colleges. I would submit that the total measurable impact DMI has had on the Colleges is approximately \$40M.

DMI is more than figures and calculations. The above metrics quantify "hard numbers". What is not quantified is the intangible

ways that DMI touches the Colleges.

- **Research** – To be a thought leader the DMI Consultants must conduct in-depth research. Our goal is to provide the best guidance, most timely consultation, and recognize the Technical College System as a dynamic organization.
- **Teaching** – As a result of the research, the DMI Consultants can be knowledgeable teachers guiding the colleges through complex issues. College staff, wearing many different hats, can rely on the DMI Consultants for the deep dive into critical issues.
- **Sounding Board** – The consultant team offers constructive criticism and suggestions in a supportive fashion to assist the Colleges.
- **Objective Colleague** – The consultants provide support to college staff on issues that are emotionally charged.
- **Strategic Development** – The consultant team will assist with developing strategy and setting goals and objectives.
- **Cheerleader** – The DMI Team is a big fan of the technical college experiential learning paradigm.

If you have any thoughts or ideas, please feel free to share. We look forward to serving you in our 21st year of collaborating with the Wisconsin Technical Colleges.

DMI Presents... Topical Snapshots

"Incident Investigation"

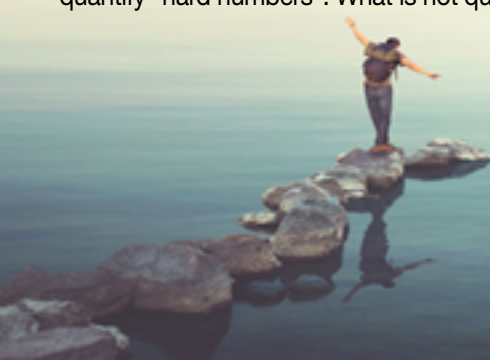
This month's DMI Presents... Topical Snapshot is provided by Willie Henning on Incident Investigation. Accurate and timely incident investigation is a critical tool used by risk managers to help identify and eliminate hazards and provide safer work areas through the prevention of future occurrences. Willie shares the purpose and a few of the essential elements of a mature incident investigation process. Check out his video.



To view the video click here.

"Develop success from failures. Discouragement and failure are two of the surest stepping stones to success."

~ Dale Carnegie





The Use of Glass Windows and Doors in Colleges Balancing Aesthetics and Security

Lance Klukas, DMI Security Consultant

Glass windows and doors are becoming more popular in higher education, and it's easy to see why. They look clean, bring in natural light, and make spaces feel open and inviting. However, while there are some benefits, there are also important security concerns that need to be considered to keep everyone on campus safe.

Aesthetic and Functionality

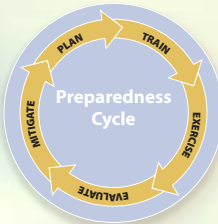
Letting natural light in through glass doors and windows transforms spaces into bright environments. This isn't just about better visibility; the natural light has proven to help us focus, making it easier to learn and work. Glass also creates a sense of openness, making areas feel larger and more connected. This "transparency" breaks down barriers and fosters a sense of community.

Furthermore, glass gives buildings a sleek, modern look, perfect for colleges looking to remodel areas or make new buildings stand out. Technological advances in glass make

[Click here to read more](#)

"More than one in two campus protection professionals now say their glass doors and windows are the security systems most likely to fail during an unauthorized intrusion." -

Campus Safety Magazine Report 2024



Proactive Safety Net: The Critical Role of Behavioral Intervention Teams

Brooke Bahr, DMI Emergency Management Consultant

The adoption of Behavioral Intervention Teams (BIT) and/or Campus Assessment Response and Evaluation (CARE) teams may be new in name, but threat assessment as a formal process has been identified as a necessity in higher education for well over a decade. The reason threat assessment has been such a staple to higher education is due to its scientific approach to proactively reducing violence and serious student incidents on campus. Did I mention it improves student success outcomes? Despite the obvious benefits of having a BIT or CARE team on campus, many teams are underfunded, lack updated training, and not all teams use threat assessment tools.

Continued Training and Improvement

When it comes to BIT and CARE threat assessments, constant research continues to improve knowledge and identify best practices. A few weeks ago, I spoke with Brain Van Brunt, an expert in threat assessments and the creator of several best-known industry threat assessment tools. The threat assessment tools he developed utilize the knowledge of experts in psychology, police science, DEI, and other fields. He continues to

[Click here to read more](#)



Keeping you in the "Know"

Worried about your organization's information being on the Dark Web? **Code Red Alert**

DarkWeb IQ is a public-private partnership with exclusive visibility into ransomware gang targeting. Through DMI's eRiskHub® portal, you can activate 60 days of free **Code Red Alerts** which act as an early warning alert system in the event your college is targeted by ransomware criminals.

With the ever-changing landscape of cyber, technology, and cybercrime, you know the value of keeping up with current issues. The eRiskHub® platform provides the information you need to know with cyber alerts from credible agencies such as CISA, FBI, and other Joint Advisors along with compliance information, incident response, risk management tools, and best cyber security practices, to name a few. Some of the recent articles include:

- #StopRansomware: Phobos Ransomware
- Identification and Disruption of the Warzone Remote Access Trojan (RAT)
- Deploying AI Systems Securely
- Russian Cyber Actors Use Compromised Routers to Facilitate Cyber Operations
- Secure by Design Alert Eliminating SQL Injection Vulnerabilities in Software

For college colleagues who do not have primary cyber responsibilities, but are involved in many different things on campus that require a general knowledge of cyber security topics, the eRiskHub® is your resource too! The eRiskHub® has cybersecurity awareness articles and training programs in the form of fun videos, online training games, ransomware attack simulations, an anti-phishing campaign and so much more at no cost to the colleges. If you do not have access to DMI's website, please reach out to suzette@districtsmutualinsurance.com and she will assist in providing access.

