



DISTRICTS MUTUAL INSURANCE & RISK MANAGEMENT SERVICES | Collaborators in Risk Management | VOLUME 19 • ISSUE 2 • AUGUST 2023

THE Incident REPORT



a publication of Districts Mutual Insurance and Risk Management Services
Collaborators in Risk Management

212 West Pinehurst Trail | Dakota Dunes, SD 57049 | DistrictsMutualInsurance.com | 605.422.2655

The DEC Page



Steven Stoeger-Moore, President

Article IV, Section 4.1 of the DMI By-Laws stipulates the Board of Directors shall elect a Chair, Secretary, and Treasurer. On July 20th, the DMI Board of Directors conducted their regular quarterly meeting. It is customary for the Directors to use the July format for the election of officers. This year's elected board officers are: Chair – John Will, Northwood; Treasurer – Valarie Wunderlich, NWTC; and Secretary – Joshua Cotillier, Madison. Thank you for your willingness to serve in these leadership roles.

The 2023-24 Policy Year marks the 20th year of DMI operations. Twenty years working on behalf of the Wisconsin Technical Colleges is a milestone we take pride in. Our collaborative approach and supported posture is focused on meeting the colleges' local risk management efforts.

Prior to the launch of DMI on 07/01/04, the colleges procured insurance, but little was done to manage the risks that are inherent in the operation of the colleges. Purchasing insurance is only one aspect of a broader risk management program. Insurance pays when you have a covered loss, but it does not assist in the prevention of a loss.

DMI introduced risk management/risk mitigation as part of a purposefully organized approach to the numerous risks associated with technical education. DMI recognized the need for resources to assist the Colleges. For example, templates have been developed to assist in addressing common risks. A "best practices" approach supports the colleges in their initiatives. Subject matter expert consultants

serve as "go-to" resources to the colleges. A comprehensive and growing website provides numerous resources for the colleges to access. Routine, informational meetings are hosted to provide networking and information sharing.

DMI supports the colleges with donations to their local Foundations. The Risk Management Project Award (RMPA) program provides funding for a colleges' local risk management initiative. Attendance at topical conferences are supported to permit additional learning opportunities.

Since the inception of DMI, the colleges have saved \$21M in premiums when compared to the greater insurance marketplace. DMI is nationally recognized as an industry thought leader for higher education risk management. Our seven (7) insurance policies and the wide ranging services truly make DMI unique in the higher education space.

Whatever success DMI has achieved is entirely dependent on the collaborative efforts we enjoy with the Wisconsin Technical Colleges.

Thank you for your cooperation during the 07/01/2023-24 renewal process. The commercial insurance marketplace presented numerous challenges. The DMI policy terms and conditions remained largely unchanged. Given the volatility of the commercial marketplace, this is a "win" for the colleges. If you have questions regarding coverage terms and conditions, endorsements, or how to report a claim, please be in touch with this office.

From all of us at DMI – thank you for your trust.



DMI Presents... Topical Snapshots

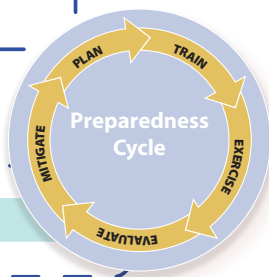
"History of DMI"

presented by Steven Stoeger-Moore, DMI President/Risk Management Consultant

With the July 1, 2023 renewal, DMI begins its 20th year of operation. Over the course of the years, there has been a substantial turnover among our College members. So, to provide some background on DMI, this edition of the DMI Presents... Topical Snapshot video focuses on the DMI origin story and the plethora of services provided to the Wisconsin Technical Colleges



To view the video click here.



Be Aware of Ransomware and Cyber Threats

Brooke Bahr, DMI Business Continuity and Crisis Response Consultant

This article is a collaborative effort between Brooke Bahr and CISA

Industries across the nation are finding themselves experiencing cyber concerns. It is a gigantic problem for higher education due to all of the student information that must be safeguarded. [Ransomware](#) is one of the most notable cyber concerns of late.

Bradford Willke, Senior Advisor for Stakeholder Engagement at CISA, shares this advice with us: “Cyber actors know how you are working and they are really indiscriminate about their choice in targets these days. It means that if you are unprepared and you get hit by an attack, such as ransomware, you may lose key abilities to operate and access your information. We (CISA) think it’s really important that you treat cyber risk the same way you treat other risks.”

What should the Colleges do about cyber risk? Stay informed, test your response, and report quickly.

Stay informed by engaging with the best sources. [CISA the Cybersecurity and Infrastructure Security Agency](#), provides regular notifications of patches, articles on concerning threats, and general information about everything cyber. If you are not familiar with CISA, now is the time to get to know your two (2) State of Wisconsin Cyber Security Advisors (CSAs). Their information can be found on the DMI website either in the Campus Security Resources/ Cyber Security/ CISA directory or in the Information Technology/Cyber then CISA directory.

Test your IT security through tabletop exercises, phishing testing, or the best practice would be to engage in both. DMI is available to assist with tabletop exercises and provide funding through DMI’s Risk Management Project Awards program to support cyber and security needs such as phishing testing.

Don’t try to navigate a cyber security or ransomware situation on your own. **Timely Reporting** helps the colleges get the best help possible, the quickest. The Colleges have resources readily available through Beazley and CISA for crisis response, negotiation assistance, and other services to work against threat actors.

One of CISA’s Wisconsin CSAs, Bill Nash, shares a great video to industry leaders who oversee cyber departments and cyber security on must-know cyber essentials: [Cyber Essentials for Leaders](#). If you are looking for more information, please reach out to this office.

Upcoming Events:

DMI Quarterly Meeting Dates

Board of Directors

October 24, 2023 - 9:00 am - Room O109A
Moraine Park Technical College - Fond du Lac, WI

Joint Meeting - Risk/EH&S/Campus Security Managers

October 25, 2023 - Room A112
Moraine Park Technical College - Fond du Lac, WI

WCTC - Legal Issues Conference

October 26-27, 2023
Waukesha County Technical College - Richard T Andersen Center - Waukesha, WI
Logistics and Registration information to follow.

Cybersecurity Resources

Click on the **bold** links below for more information:

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Heather Doxon, Regional Engagement Manager, 518-516-3069,

Heather.Doxon@cisecurity.org

Wisconsin Cyber Response Team (CRT)

24-Hour Duty Officer: 800-943-0003

(tell them you have a Cyber incident)

Wisconsin Statewide Intelligence Center (WSIC)

608-242-5393 // 888-DCI-WSIC

wsic@doj.state.wi.us

Cybersecurity and Infrastructure Security Agency (CISA)

CISA report with recommended actions and cybersecurity guidelines for leaders in the K-12 community and a corresponding toolkit. Plus links to these resources:

- **Cross-Sector Cybersecurity Performance Goals (CPGs)**
- **Free Services From CISA and partners**
- **Test your plans**
- **Cyber Essentials guide for leaders**
- **CISA Ransomware Resources**
- **CISA News** - Includes news, events, alerts and advisories (including former US-CERT information).

Reporting - CISA provides secure means for constituents and partners to report incidents, phishing attempts, malware, and vulnerabilities.

To submit a report: 24x7 contact number: 888-282-0870

Email: Report@cisa.gov

CISA field personnel in Wisconsin:

Dan Honore, Cybersecurity Advisor, 414-573-0899,

daniel.honore@cisa.dhs.gov

Bill Nash, Cybersecurity Advisor, 608-590-7105,

william.nash@cisa.dhs.gov

David Melby, Protective Security Advisor 608.405.2931,

david.melby@cisa.dhs.gov

John E. Busch, Protective Security Advisor 414.369.8540,

john.busch@hq.dhs.gov

Notice of Hotel-Friendly Locations for DMI’s October 24 & 25 Quarterly Meetings:

DMI has secured a block of rooms for an overnight stay on October 23rd and/or October 24th at the discounted rate of \$90/night for a single King Bed Deluxe at the **Hotel Retlaw** located 2 miles (5-7 minutes) from the Moraine Park Technical College campus. To book a room - **Call 1-833-473-8529 by September 23, 2023**. Identify yourself as a member of the “DMI group” to receive the contracted guest room rate. Tax Exempt Certificates are to be presented during check-in. Free parking is available in the parking building for Hotel Retlaw guests.

Address: **Hotel Retlaw, One N Main St., Fond du Lac, WI 54935**

Additional hotels in the area in close proximity to Moraine Park Technical College, with availability, include the following businesses.

Hampton Inn (3 Miles from MPTC) (920) 933-6767

Radisson Hotel and Conference Center (4 miles) (920) 293-1440

Country Inn & Suites by Radisson (5 miles) (920) 581-8200

Holiday Inn Express & Suites (4.5 miles) (920) 322-0460

