

2024 Risk Impact Award Winner Summary

Congratulations to the Following Individuals & Groups

Joshua Vollendorf – Gateway Technical College

Nominated by Sharon Johnson

Joshua is responsible for compliance in many areas of the college, and although parts of the Clery Act compliance falls under his area of responsibility, the vast majority of it is the responsibility of the Director of Safety and Security. Gateway just recently went through a period where 2 different people who were responsible for Clery Compliance left the college. In the interim, between both staff hired to do the job, Josh stepped up to ensure that the college remained in compliance with the totality of the Clery Act requirements. As you know, The Clery Act is a heavy lift all by itself, but Josh took on this responsibility in addition to all of the other compliance work he was doing, with no extra pay, and he never complained once. I hired a consultant to ensure we did not miss any area of compliance and Josh became the primary contact with that consultant and did an incredible amount of work on behalf of Gateway. This work included going through an extensive checklist provided by the consultant and ensuring all of the work was done to establish a database to make it easier for the college to maintain compliance in the future, creating a list of Campus Security Authorities which is an ever moving target, vetting Clery maps, etc. I wish to applaud Josh for his dedication to compliance. He clearly loves his work, and it shows in the sacrifice he made during this critical time for the college.

Georgina Campbell – Milwaukee Area Technical College

Nominated by Virginia Hartt

Georgina has been employed at MATC for 32 years. Just recently a safety walkthrough was conducted, and she has created some any great safety processes. She has implemented processes for the following equipment: Sterilizers, inspections for x-ray machines, organization of storage, storage inventory and ordering, inspections of eyewash stations, created a flush calendar for all water hoses that are used for patients. She also put a process for inspections on the two oxygen tanks to include the gauges, valves and the cylinder itself. She maintains the water filtration system, spore and heat test for sterilization. She continues to keep this areas safe for all students, staff and patients that contributes to less equipment failure and injuries.

Tina Brochtrup – Moraine Park Technical College

Nominated by Michele Adams

We may hear how someone is the linchpin that keeps a process or team moving forward. That analogy describes Tina Brochtrup and how she supports the areas of our unit to include Finance, Auxiliary Services, Procurement, Talent, and Facilities. With all the demands of her position, Tina is always there to work with me on risk management activities and initiatives. She has been instrumental in the development and implementation of several risk management projects focused on streamlining processes and providing a better end-user experience.

In early 2022, we reviewed the motor vehicle use process from identifying what positions require a motor vehicle record (MVR) review prior to employment offer, how we capture new employees, and outlining the procedure when a deeper MVR review is needed. Not only was Tina instrumental in sharing past practice to define future state, she also created a new Vehicle Use Agreement (VUA) and the Authorization for Release by DMI



of Motor Vehicle Record form. These new dynamic forms effectively reduced the time to process, allowed easier access for anyone completing the form, and created a better records retention option.

In April 2023 she worked with Facilities to redesign the form used to track fleet vehicle mileage and for drivers to report vehicle maintenance needs. These new forms provide timely information for Facilities to ensure vehicles are properly maintained and in working condition for our employees.

July 2023 brought a major overhaul of how the college manages college-sponsored student travel. A team was assembled to review the forms and documents floating around Student Services, Academics, and Facilities to simplify the process. Tina worked with the team to develop and test a comprehensive Student Travel Application that includes all relevant information needed to assess the travel plans. The one-stop dynamic form is completed by the employee planning student travel and is automatically routed for review and approval. Risk management and Security is included in this process which affords us the opportunity to provide Clery Act, insurance, and other risk management resources to support the student experience. In conjunction with student travel, Tina worked with our Security Manager to develop an easy, convenient way for campus security authorities (CSAs) to report any Clery-reportable incidents. Most recently, Tina worked with several Associate Deans and I to develop a Student Acceptance of Risks and Responsibility Agreement and Release of Liability form that is being incorporated into courses with higher-than-average risks. This new process was rolled out in our Health, Human Services, and Nursing programs in the Spring 2024 semester. Additional program areas will be incorporated in the Fall 2024 semester.

The improvement projects I shared are just a few ways Tina makes a positive impact on our employees and students. Her ability to organize tasks and follow through to completion is amazing. Tina's willingness to help wherever she can and how she always approaches challenges with a smile makes her a Risk Management Rockstar at Moraine Park!

Kristi Foust & Facilities & Safety Department – Northwood Technical College

Nominated by Sara Nick

I would like to nominate the Northwood Technical College Facilities and Safety Department (Kristi Foust, Ellie Nelson (Safety Specialist), Nick Watters, Mike Hanson, Pete Gamache, & Scott Kupferschmidt (4 campus Facility Managers) for this year's award. Unlike most colleges in the WTCS, Northwood Tech does not have formal security. The leadership thus falls on the Facilities and Safety Department team to create a comprehensive college wide security program for all five campuses & their employees to follow. The work demonstrated by so many people at the College because of the security program they developed for student and staff safety is incredible. The team recently created best practices with Mass Notification messaging and releases, Emergency Response plan, Incident Command structure, Emergency Campus mapping, see something-say something campaigns and most notably the campus based emergency response teams (co- led by campus Facilities Manager & Safety Specialist) & college wide safety governance committee. The teams and committee representation includes all employee groups & divisions to collaborate and listen to recommendations from post incident emergency response team feedback. Certainly these examples showcase their significant work done by the Facility and Safety team in 2023! They are doing the right thing to reduce potential risks on campus!

Finally, at the past October all employee's in-service day, the college dedicated the entire day to safety topics with on-campus sessions for employees to learn, listen and discuss. The team planned and organized in conjunction with the Professional Development office. It was well received with 91.62% of the 200 respondents agreeing the day's content was relevant and useful for their job. In conclusion, the amount of work the Facilities & Safety team does for the college's security program & their dedication to support these efforts is extraordinary. It truly reflects our College's innovative journey vision resulting in excellence within our abilities. Attached is an example of the 70+ positions involved in the safety program the Facilities & Safety team leads.



Stephanie Brown – Southwest WI Technical College

Nominated by Dan Imhoff

Stephanie Brown, Southwest Tech's Resident Life Manager, is a cornerstone of support and safety within the busy and often stressful student housing environment. Her dedication to ensuring the well-being of all residents reaches beyond her responsibilities. It is evident that Stephanie cares for the safety and well-being of everyone associated with Southwest Tech and Southwest Tech Housing.

One key aspect of Stephanie's role is the commitment to resident safety. She collaborates closely with the college's Safety and Facilities teams, playing a primary role in developing and implementing practices and procedures to guarantee the safety of everyone within the housing community. This includes the organization and execution of regular tornado and fire drills, along with the continuous improvement of the Student Housing Emergency Response Plan.

In addition to her role as Resident Life Manager, Stephanie Brown has made a significant impact in her capacity as the Title IX and student conduct investigator at Southwest Tech. While managing these delicate and challenging situations, Stephanie exhibits a combination of strength and fairness that impacts the students she works with.

Stephanie's commitment to detail and dedication ensures that college processes are followed, contributing to the accuracy and fairness of the outcomes. As a Title IX and student conduct investigator, she navigates through complex situations with a great understanding of the importance of upholding standards while treating each student with the respect and fairness they deserve.

Her strength is evident in her ability to navigate the intricacies of Title IX and student conduct investigations, addressing difficult matters with a firm but fair approach. Stephanie's thoroughness and adherence to the highest standards in her role help maintain the integrity of the college's procedures.

By providing support and guidance to students during these challenging situations, Stephanie creates an environment where individuals feel heard and understood. Her dedication to ensuring the correct outcomes emerge from these processes not only contributes to the overall safety of the college community but also promotes a culture of accountability and fairness.

However, Stephanie's impact goes beyond her official duties. She actively engages with residents, creating connections that transcend the professional sphere. Her genuine concern for everyone resonates throughout Southwest Tech's housing, fostering a sense of unity and trust. Residents recognize Stephanie as more than just a manager; she is the nurturing presence they can turn to not only for safety matters but also for a friendly ear and a compassionate heart.

Stephanie has earned the endearing title of the "Mom" of housing, embodying a figure of unwavering support for students. Her commitment is most apparent in moments of crisis, as she stays with students in the emergency room when their primary support systems were unavailable. Her compassion and dedication to the well-being of Southwest Tech's students extend to critical and sensitive situations, including providing support to those dealing with depression and suicidal thoughts. In instances where she is the sole available resource, Stephanie goes above and beyond to stay with and support students in their most vulnerable moments.

Her willingness to be there for students facing such serious challenges underscores her deep commitment to their mental health and overall welfare. Stephanie's empathetic approach creates a sense of trust, making students feel supported and cared for during their most difficult times.

The time has come to formally recognize Stephanie Brown for her exceptional contributions to the Southwest Tech community. Her continuous dedication to safety, her role as a compassionate figure, and her unwavering support during critical moments make her an invaluable asset to Southwest Tech and the student housing environment. Stephanie's impact reaches far beyond her official job description, creating a safer, more supportive, and tightly knit community within Southwest Tech.

