

## 2023 Risk Impact Award Winner Summary

*Congratulations to the Following Groups & Individuals*

### Racine Campus Facilities Team – Gateway Technical College

Nominated by Sharon Johnson

- On December 25, 2022, Gateway Technical College experienced a flood in our Tech Building on the Racine Campus. A sprinkler pipe burst between the first and second floors of the building caused considerable water damage to the building finishes as well as equipment/furniture in the vicinity of the flood. Damage to the building included removal and replacement of drywall, vinyl base, drying of drywall not removed as well as removal of and drying of equipment. IT damage due to this flooding incident was minimal.
- The time and effort the Gateway Technical College maintenance crew dedicated to assisting in assessing the damage independently as well in collaboration with ServiceMaster, mitigating water damage, and assisting in drying and removal of furniture and equipment should be recognized and was above and beyond their normal responsibilities. This "clean up" operation involved the facilities team working many hours over the holiday break (when they were to be on vacation) as the college is closed during the week between Christmas and New Year's.
- With staff returning to campus January 3, 2023, it was essential that the clean-up and repairs due to this unfortunate event be completed as soon as possible. This team worked during the hours they were to be off for the Christmas and New Year's holidays as well as the days between. Through the teams' efforts and hours of working under the guidance of John Thielen, Director of Facilities, completion of the mitigation was successful prior to return of staff January 3, 2023 which allowed and provided use of the flooded space as well as the elevator located in that flooded range. The success of the facilities' management and the Racine facilities team members working together provided a service for our customers. Students were able to utilize the Tech Building to access registration and student services.
- John Thielen, Director of Facilities, worked during the entire break managing the many people and processes required to ensure this work happened as quickly and efficiently as possible. After a certain time, he insisted that the staff go home, and he remained there to manage the work. John has given many dedicated years of service to Gateway, and this is just one example of his complete and awesome dedication to his working the past, current, future pandemic and post-pandemic environment.

## Gary Shelton – Milwaukee Area Technical College

Nominated by Virginia Hartt

- Gary was hired about 1 year ago with many challenges within the Life Safety Department. When our long term employee of 34 years left, Gary was left with many obstacles . He has a good attitude, meekness and always displays a professional attitude. Gary has always demonstrated a positive attitude, always smiling and willingly helping anyone. Has the responsibility for multi-sites due diligence, assisting in design, development, testing and inspecting.
- Gary is a self-directed employee and has taken the inspections, repairs and networking with internal and external customers on himself. He is always there to ensure the college is following OSHA, DSPS, City, and Municipalities regulations. He is driven by compliance and safety and takes this job seriously. He continues to perform duties to related fire prevention, inspections, fire suppression, door access and the readiness to respond to all emergencies.
- Gary is a self-learner and has been an exceptional employee who cares about safety for all our students, employees, contractors and visitors. He develops and participates in collaborative partnerships throughout the college. He is self-driven with his responsibilities in operations maintenance, automatic sprinklers, fire alarm, mass notification, smoke controls, egress, building codes. He adheres to all levels of quality that meets or exceeds acceptable industry standards.